



Hearth Products Controls Co
706 Congress Park Dr
Dayton, OH 45459

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| (877) 585-9800 Toll Free | (877) 506-9803 Toll Free Fax |
| (877) 433-7001 Toll Free | (877) 433-0704 Toll Free Fax |
| (937) 436-9800 Office | (937) 436-9803 Fax |
| (937) 433-7000 Office | (937) 433-0704 Fax |

1/3/5 YEAR LIMITED WARRANTY PROGRAM

Summary

Hearth Products Controls Company warranties all valve kits and remote controls against manufacturing defects that prevent safe and correct function of the valve and/or remote control, for a period of 5 years from date of the shipment to the original HPC customer/purchaser. Warranty coverage is limited to 1 year for defective AA, AAA, & D cell batteries. CRS (cold rolled steel) Manual Fire Pit Kits and Fire Rings are warranted for 1 year. Stainless Steel Fire Rings and Manual Fire Pits are warranted for 3 years. Complete Fire Pits are warranted for 3 years on parts and in-house (HPC) labor. This warranty will apply only to claims presented to us by our original customer. The defective product must be shipped back to HPC with an RMA (Return Merchandise Authorization) issued by HPC (usually by FAX from HPC) for that specific product and any additional information for the nature of the defect or warranty claim. If supporting documentation is needed to establish the purchaser or purchase date, a copy of the original purchase invoice may be requested by HPC. RMAs are only valid for 30 days from the date of issue by HPC.

Our warranty does not cover items that have been damaged by over heating, modification, abuse or improper storage, installation or maintenance. The 3 year labor customer reimbursement warranty allowance (up to \$25.00) is limited to the product warranty period. Warranty period commences from date of original sale/shipment from HPC, FOB Dayton, Ohio. This warranty excludes claims for consequential, indirect-collateral expenses arising from product defects or warranty recovery.