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OUR MISSION STATEMENT

**TO BE A COMPANY THAT OTHER COMPANIES LOOK TO FOR HIGH
VALUE IN PRODUCTS AND SERVICE AND ONE THEY LIKE TO
DO BUSINESS WITH**

OUR OPERATING STANDARDS

1. Value every customer regardless of size.
2. Treat customers, as we would like our sources to treat us.
3. Make products that are as widely applicable as possible.
4. Make products that are as complete and installer friendly as possible.
5. Use the best possible components in our products.
6. Keep overhead as low as we can, consistent with good service and fair prices.
7. Keep problems to an absolute minimum but resolve them immediately when they do come up.
8. Be continuously looking for ways to **improve** our present products or services.
9. Be continuously searching for additional services or products our customers want or need.
10. Be professional in all actions, products and materials.
11. Keep as aware as we can of industry trends and changes.
12. Keep our inventories at a level consistent with quick and complete shipment of orders.